

KidzPartners Quick Reference



Member Relations

Call 1-888-888-1211 or 215-967-4540
Available 24 hours, every day, for questions
about coverage and help with plan services.

TTY Users: Call 1-877-454-8477 or
215-849-1579

For deaf and hearing/speech-impaired members
with access to special telephone equipment.

Office Address

901 Market Street, Suite 500
Philadelphia, PA 19107

Office Hours: Monday-Friday, 9 a.m. to 5 p.m.

Enrollment Mailing

PO Box 1420

Philadelphia, PA 19105-1420

For mailing enrollment forms/materials ONLY.

Payment Mailing

PO Box 35

Philadelphia, PA 19105-0035

For mailing premium payments ONLY.

Email:

tmoore@healthpart.com

Send Health Partners an email message
at your convenience.

Website:

www.kidzpartners.com

Learn more about KidzPartners, find participating
doctors, enroll online, and more.

Community Outreach Office:

1829 E. Allegheny Avenue
(east of Kensington Avenue)
Philadelphia, PA 19134

Call 215-426-4372

Our Member Relations satellite location,
available Monday-Friday, 8 a.m. to 4:30 p.m.

SIU Fraud & Abuse Hotline:

Call 1-866-477-4848

Available 24 hours, every day, to leave messages
or anonymous tips about suspected wrongdoing.



901 Market Street, Suite 500
Philadelphia, PA 19107

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For additional help, around the clock,
please call KidzPartners Member
Relations at 1-888-888-1211 or
215-967-4540 (TTY 1-877-454-8477
or 215-849-1579).

www.kidzpartners.com